

DECT  
**Comfort calls**



DW Office USB

 SENNHEISER



## DW Office USB

### Single-sided DECT headset

Enjoy your calls in HD voice clarity and get natural high-definition sound for superior voice clarity. Work safely ensured that the ActiveGard™ technology will protect your hearing.

Imagine making every call in comfort, and being able to focus on what's important: the CONVERSATION.

#### Benefits and Features:

- Dedicated to work with your softphones
- Iconic design – crafted for best comfort
- Sennheiser HD voice clarity – wideband sound for natural listening experiences
- High comfort wearing styles - choose between ear hook and headband wearing style
- Noise-canceling microphone filters out unwanted background noise
- Pairing for desk sharing and phone conferences – intuitive and easy to set up
- Microphone mute and volume up and down – intuitive user interface
- Full workday talk time – 8 hours in wideband sound mode and 12 hours in narrowband sound mode
- Re-charge 50% of your battery in 20 minutes – intelligent fast charging
- Long distance wireless range – in typical office building: up to 55 m and in line of sight: up to 180 m
- ActiveGard™ technology – protects your hearing against acoustic shock

## Product Information

Product name	DW Office USB - EU	DW Office USB - UK	DW Office USB- US	DW Office USB - AUS
<b>Order name</b>	DW 10 USB – EU	DW 10 USB – UK	DW 10 USB – US	DW 10 USB – AUS
<b>EAN No.</b>	40 44155 05046 2	40 44155 05047 9	40 44155 05048 6	40 44155 05049 3
<b>UPC No.</b>	6 15104 17967 7	6 15104 17969 1	6 15104 17972 1	6 15104 17974 5
<b>Art. No.</b>	504312	504313	504314	504315
<b>Technical Data</b>				
<b>DECT for EU, UK, AUS</b>	DECT CAT-iq (1.880 to 1.900 MHz)			
<b>DECT for US</b>	DECT 6.0 (1.920 to 1.930 MHz)			
<b>GAP compatible</b>	Yes (Headset)			
<b>Headset</b>	Connect to Base			
<b>Base Station</b>	Connect to softphone			
<b>Headset Auto Link to Base</b>	Yes, can be activated on the base station			
<b>Firmware Requirement</b>	V. 89 or higher for headset and base			
<b>EHS (Electronic Hook Switch)</b>	Yes (accessory – order EHS adapter separately)			
<b>Mechanical Hook Lifter</b>	HSL 10 (accessory – order separately)			
<b>Microphone</b>				
<b>Frequency response Wideband Mode</b>	150 Hz – 6.8 KHz			
<b>Frequency response Narrowband Mode</b>	300 Hz – 3.5 KHz			
<b>Mute Microphone</b>	Yes			
<b>Speaker</b>				
<b>Speaker type</b>	Neodymium Magnet Speaker			
<b>Frequency response Wideband Mode</b>	150 Hz – 6.8 KHz			
<b>Frequency response Narrowband Mode</b>	300 Hz – 3.5 KHz			
<b>All acoustic parts observe the TIA-920 wideband standards</b>				

# Product Information

## General Data

<b>Operational temperature range</b>	+5 °C to + 45 °C (+41 °F to +113 °F)
<b>Storage temperature range</b>	-20 °C to + 70 °C (-4 °F to +158 °F)
<b>Weight, ear hook version</b>	22 g
<b>Weight, headband version</b>	50 g
<b>Ear pad size</b>	Ø 50 mm / 1.96 inches
<b>Battery (Lithium Polymer)</b>	Exchangeable for service (see manual)
<b>Personalization</b>	Yes with nameplate on headset
<b>Range – line of sight</b>	180 m
<b>Range – in typical office building</b>	55 m
<b>Automatic power adjustment</b>	Yes (distance between headset and base)
<b>Talk time in Wideband Mode</b>	Up to 8 hours
<b>Talk time in Narrowband Mode</b>	Up to 12 hours
<b>Stand by time</b>	Up to 100 Hours
<b>Auto – headset OFF when out of range</b>	Yes ➔ after 30 minutes
<b>Charge time 0 – 50%</b>	20 minutes
<b>Charge time 0 – 100%</b>	1 hour

## Packaging

<b>Package dimensions (H x W x D)</b>	16.5 cm x 16 cm x 16 cm
<b>Package weight</b>	940 g
<b>Units in distributor master carton</b>	8
<b>Master carton dimensions (H x W x D)</b>	36 x 38 x 38 cm
<b>Master carton weight</b>	8.85 kg

## Safety

<b>Automatic Acoustic Shock Protection</b>	YES ➔ ActiveGard™
<b>EU/AUS Limiter</b>	YES ➔ Activation by dip switch

## Delivery content

- Headset (with name plate for ear hook and distance holder)
- Base Station
- Power supply
- USB cable
- Audio phone cable
- Headband
- 1 bendable ear hook (mounted on headset)
- Name plate holder for headband and name plate instruction
- Printed QuickGuide
- CD with Manual, QuickGuide, nameplate template and HeadSetup Installation Program
- Printed safety guide

## Accessories

	<b>Order name</b>	<b>Art. No.</b>	<b>EAN No.</b>	<b>UPC No.</b>
<b>Spare earhook set</b>	EH set DW 10 F	504352	40 44155 050868	6 15104 18035 2
<b>EHS Avaya adapter</b>	CEHS-AV 01	504100	40 44155 047387	6 15104 17407 8
<b>EHS Avaya adapter</b>	CEHS-AV 03	504536	40 44155 081671	6 15104 23371 3
<b>EHS Snom adapter</b>	CEHS-SN 01	504101	40 44155 047394	6 15104 17408 5
<b>EHS Snom adapter</b>	CEHS-SN 02	504188	40 44155 074574	6 15104 22297 7
<b>EHS Alcatel adapter</b>	CEHS-AL 01	504102	40 44155 047400	6 15104 17422 1
<b>EHS Cisco adapter</b>	CEHS-CI 01	504103	40 44155 047417	6 15104 17423 8
<b>EHS Cisco adapter</b>	CEHS-CI 02	504533	40 44155 080230	6 15104 23183 2
<b>EHS Polycom adapter</b>	CEHS-PO 01	504104	40 44155 047424	6 15104 17424 5
<b>EHS DHSG adapter</b>	CEHS-DHSG	504105	40 44155 047431	6 15104 17425 2
<b>Headset charger</b>	CH 10	504366	40 44155 050998	6 15104 18053 6
<b>Spare HS Charger - USB</b>	CH 10 USB	504365	40 44155 051001	6 15104 18055 0
<b>Handset Lifter</b>	HSL 10	500712	40 44156 012384	6 15104 11795 2
<b>Interface box for AEI EHS</b>	TCI 01	500275	40 44156 001913	6 15104 10232 3
<b>Multi USB Power Source</b>	MCH 7	504348	40 44155 050820	6 15104 18030 7

## Single components

Headset and base station can be purchased separately. This allows a 2nd headset to be added to any DW Series base station or used as a spare.

	<b>Order name</b>	<b>Art. No.</b>	<b>EAN No.</b>	<b>UPC No.</b>
<b>Single headset of DW 10</b>	DW 10 HS	504324	40 44155 050585	6 15104 17992 9
<b>DW Base set for DW USB series</b>	DW BS USB - EU	504334	40 44155 050684	6 15104 18009 3
<b>DW Base set for DW USB series</b>	DW BS USB - UK	504335	40 44155 050691	6 15104 18010 9
<b>DW Base set for DW USB series</b>	DW BS USB - US	504336	40 44155 050707	6 15104 18011 6
<b>DW Base set for DW USB series</b>	DW BS USB - AUS	504337	40 44155 050714	6 15104 18012 3

Base including power supply, audio cable and USB cable

# Product Information

<b>Spare parts</b>				
	<b>Order name</b>	<b>Art. No</b>	<b>EAN No.</b>	<b>UPC No.</b>
<b>Power supply US</b>	UNI PS US 01	92893	40 12418 928933	6 15104 92893 0
<b>Power supply AUS</b>	UNI PS AUS 01	520334	40 44156 023083	6 15104 13459 1
<b>Power supply UK</b>	UNI PS UK 01	92892	40 12418 928926	6 15104 92892 3
<b>Power supply EU</b>	UNI PS EU 01	94707	40 12418 947071	6 15104 94707 8
<b>Spare battery</b>	DW BATT 03	504374	40 44155 051087	6 15104 18067 3
<b>Headband</b>	SHS 02 DW 10 spare	504344	40 44155 050783	6 15104 18024 6
<b>Earpad</b>	HZP 25 DW 10	504349	40 44155 050837	6 15104 18031 4
<b>Earhook bendable</b>	EH DW 10 B	504370	40 44155 051049	6 15104 18062 8
<b>Name plate set</b>	Name plate set, DW 10	504353	40 44155 050875	6 15104 18036 9
<b>Audio cable RJ 45 – RJ 9</b>	RJ 45 - RJ 9 - DW	504364	40 44155 050981	6 15104 18052 9
<b>USB cable</b>	USB cable - DW	504363	40 44155 050974	6 15104 18051 2
<b>Fixation kit for Handset Lifter</b>	Fixation kit - HSL10	504032	40 44155 046984	6 15104 17342 2
<b>Type approvals</b>				
<b>Worldwide</b>	TCO '07			
<b>Europe</b>	EMC - EN 301489-6			
<b>CE</b>	RADIO - EN 301406			
	Safety - EN 60950-1			
	SAR (headset) - EN 50360 ref. EN 62209-1			
<b>USA:</b>	This product meets the safety requirements of CSA No. 231437			
<b>Approved by</b>				
<b>Canada:</b>	Industry Canada RSS 213 Issue 2 IC ID 2099 D-TDB1 (base station) IC ID 2099 D-TDH1 (headset)			
<b>USA:</b>	FCC 47 CFR Part 15 (d) FCC ID: DMOCDBDIB (base station) FCC ID: DMOCDHDKB (headset)			
<b>Australia</b>	AS/ACIF S004			